

The Devil's in the Detail

Clare Hamilton | Tauranga City Council



LGOIMA Request – 123 John Street – Big Issues



Democracy Services
To Clare Hamilton

Reply Reply All Forward [Share icon] [More icon]

Thu 9/11/2023 8:42 AM



Hi Clare

We have received a LGOIMA request from the developer at 123 John Street. The developer is disputing the amount of time taken to issue the consent and the review process of the stormwater and flooding aspects of the application in particular. The developer has therefore requested the following:

1. All correspondence, notes or reviews relating to engineering at the time of resource consent.
2. A timeline of the consent process including time taken for engineering reviews along with who was involved.
3. Records of time spent on the application by the Development Engineer and Planner
4. All records of site visits undertaken.
5. Dates the consent was submitted, issued, drawings approved, engineering signed off and inspections undertaken.
6. An outline of the process currently undertaken when assessing consents against engineering requirements.

Could you please collate this and send it through by Wednesday next week.

Many thanks
LGOIMA Team



RECORD KEEPING

- Transparency and accountability
- Historical reference
- Risk management
- Performance evaluation
- Public trust and confidence



PROCESS MAPPING



Process
DevEng - Complete
Infrastructure
Referrals in MS
Teams

Process
DevEng - Enter
Time in Timesheet

Process
DevEng - Entering
chargeable (only)
time into C4C SAP

Process
DevEng - Process a
Bond Request

Process
DevEng - Review
Resource Consent
in C4C SAP

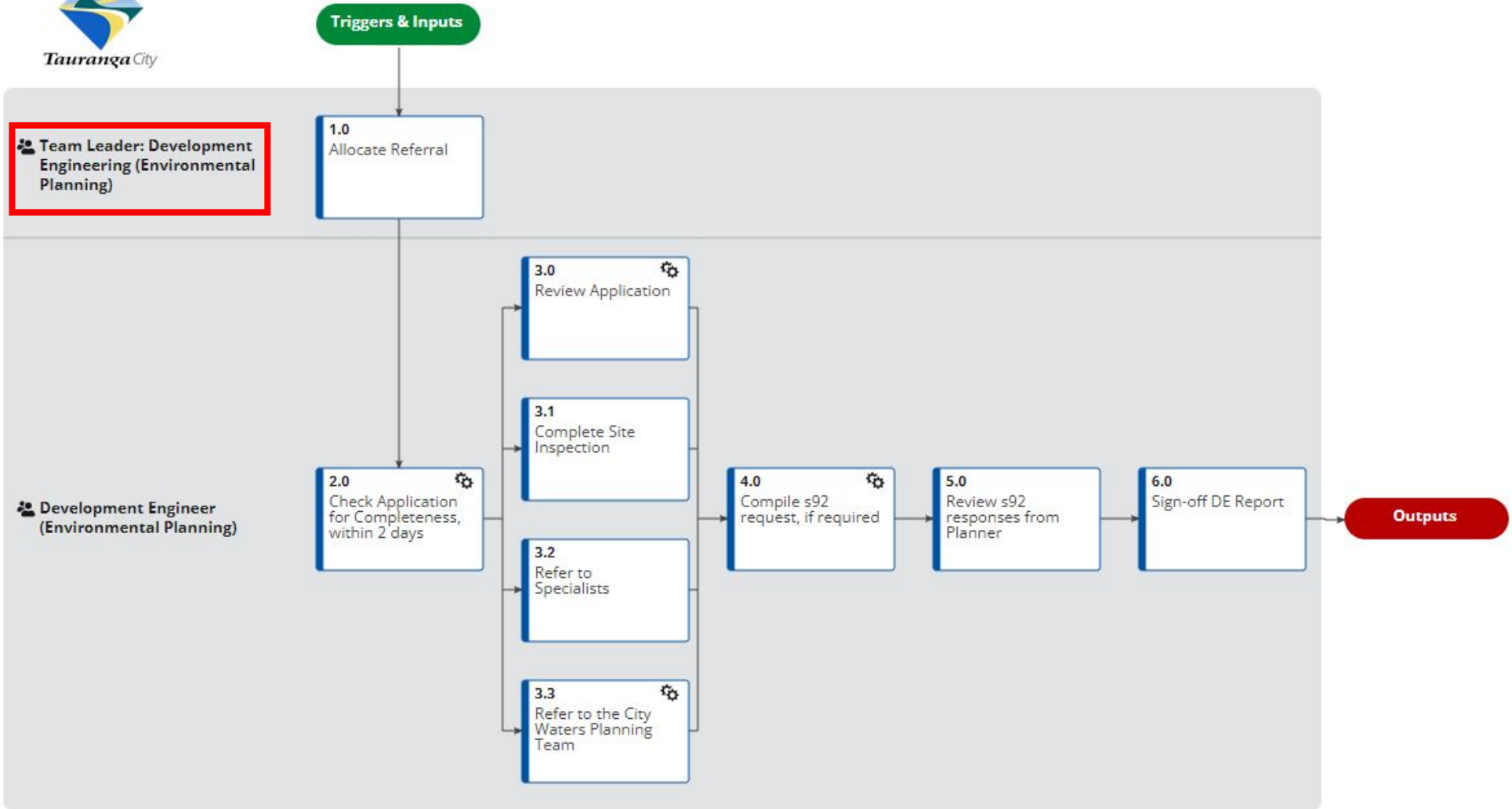
Process
DevEng - Review
s223/224
Application in C4C
SAP

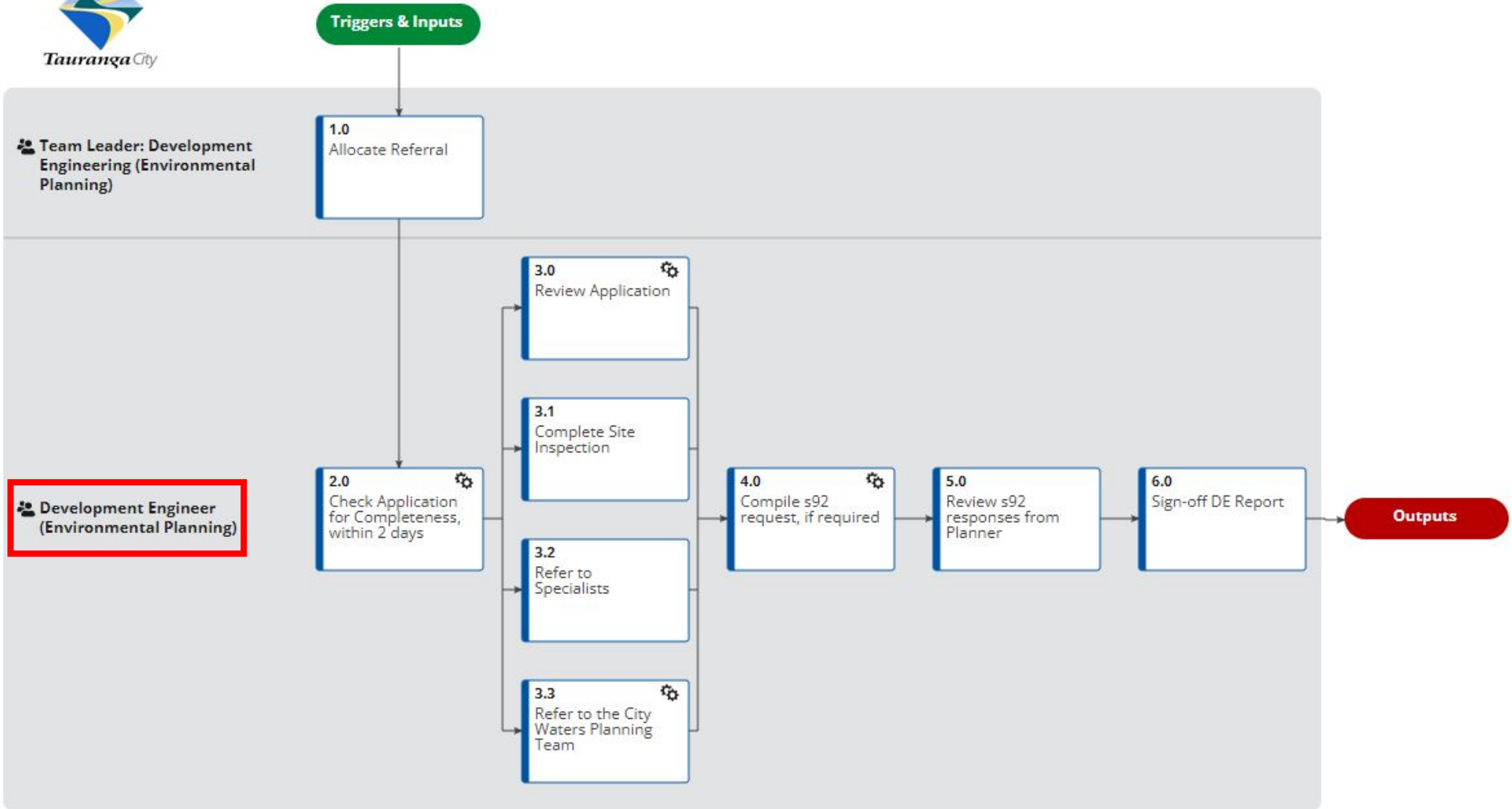
Process
DevEng - Undertake
Pre-Application
Review

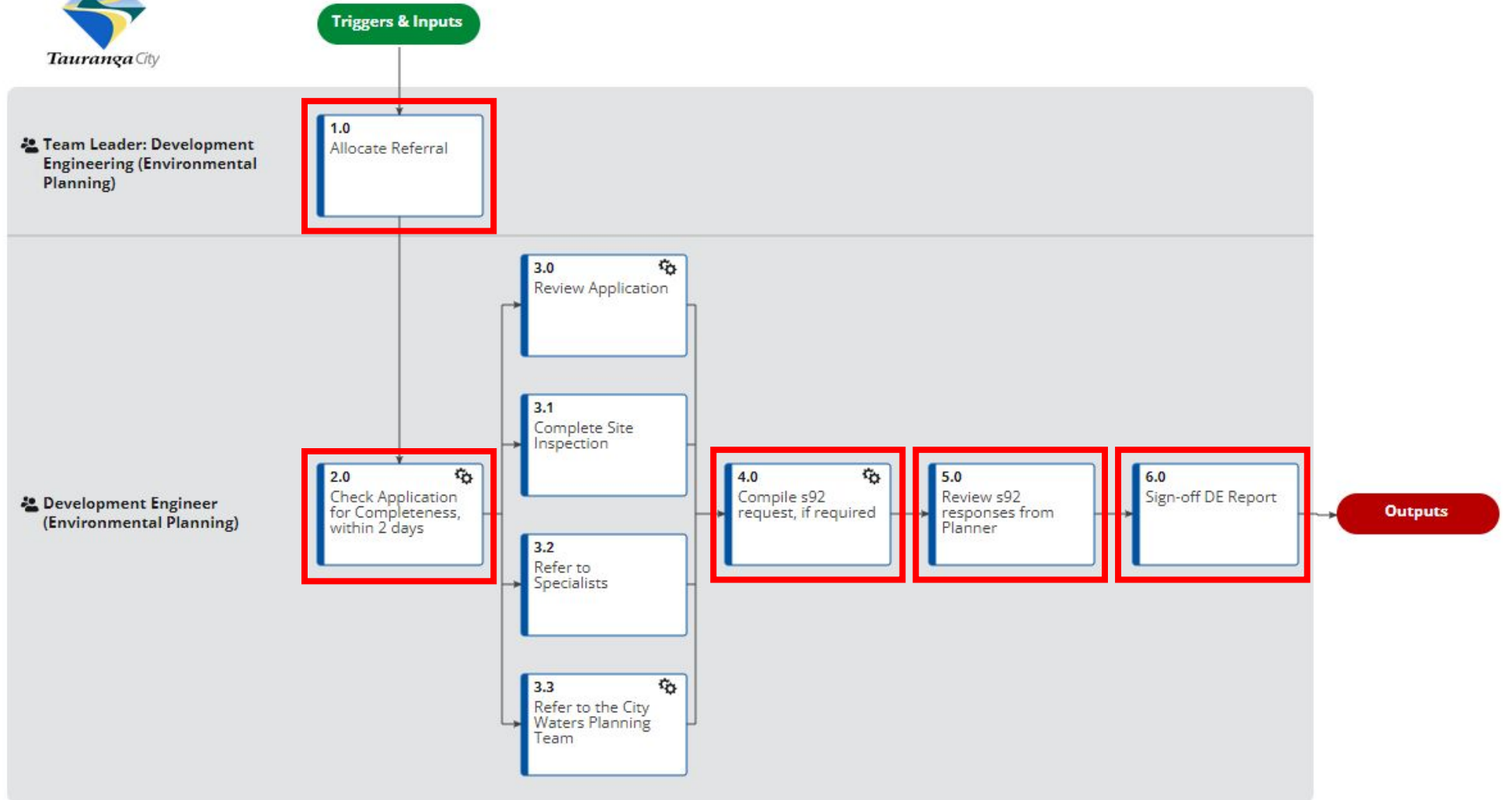
Process
DevEng - Review
Resource Consent

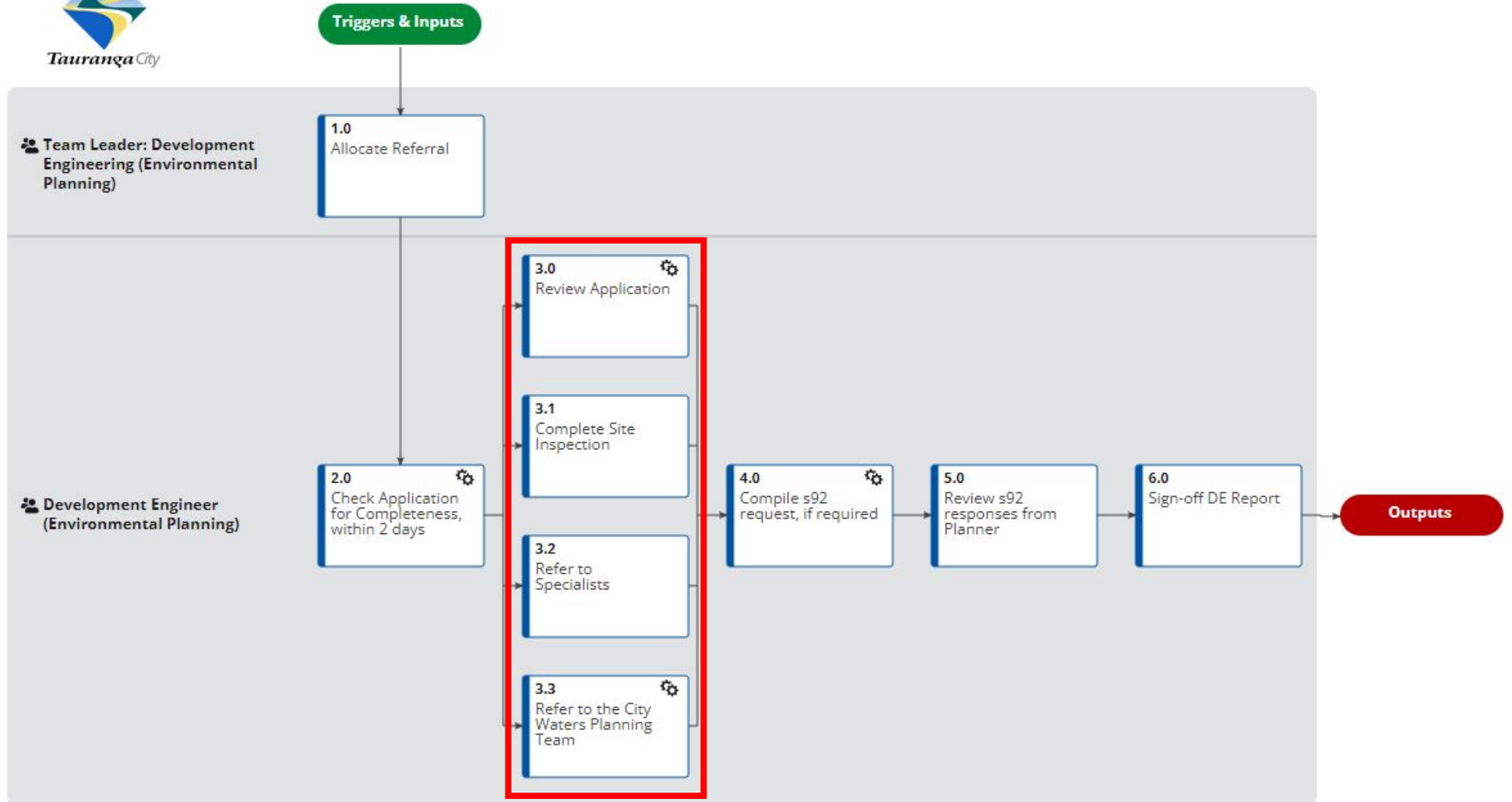
Process
DevEng - Review
s223/224
Application













3.0 Review Application

- a** Save either the Land Use or Subdivision Development Engineering Report Template to the consent folder in Objective.
 - > **NOTE** What should I title the report?
 - > **NOTE** What if it is a combined consent?
 -  **FORM** TEMPLATE Development Engineering - Subdivision Report for Resource Consent Applications
 -  **FORM** TEMPLATE Development Engineering - Land Use Report for Resource Consent Applications
- b** Read reports and assessments submitted with application
- c** Review site in Smartzoom
- d** Complete relevant details in the Development Engineering Report

 Objective

 Smartzoom



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 Smartzoom



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FORM

TEMPLATE Development Engineering - Subdivision Report for Resource Consent Applications

FORM

TEMPLATE Development Engineering - Land Use Report for Resource Consent Applications

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Objective



Smartzoom




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 **FORM** TEMPLATE Development Engineering - Subdivision Report for Resource Consent Applications

 **FORM** TEMPLATE Development Engineering - Land Use Report for Resource Consent Applications

b Read reports and assessments submitted with application

c Review site in Smartzoom

d Complete relevant details in the Development Engineering Report

 Objective

 Smartzoom



3.1 Complete Site Inspection



- a Inform the planner of your intention to undertake a site visit. Attend with planner when possible.
- b Book a pool vehicle using Smartrak

^ NOTE How do I book a pool vehicle?

Follow 'Booking a Pool Vehicle' Process



PROCESS Book a Pool Vehicle in SmartTrak

- c Undertake site visit, ensure the applicant is notified of date and time of site visit
 - > NOTE** What if the applicant is not available at the time of the site visit?
- d Complete RC Site Inspection section in DE report



Outputs & Targets



OUTPUTS

Output	To Process	How Used
Completed DE Report	N/A	Sent to the Planner

PERFORMANCE TARGETS

Measure	Target
Completed DE report	20 working days from consent lodgement
s92 request to planner	10 working days from consent lodgement
Vetting of RC application	2 working days from when the referral is received by the Planner



Outputs & Targets



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TCC Global Folder ▶ TCC 1. Activity ▶ Service Delivery ▶ Environmental Planning ▶ Development Engineering and Urban Design ▶ DE Planning - Foms and Templates ▶

Name

- 3 - RCXXXXX - Development Engineering - City Plan Performance Standards Review - ADDRESS - CURRENT (Sept 2021)
- 3 - RCXXXXX - Development Engineering - City Waters Referral Template - ADDRESS - CURRENT (Oct 2021)
- 3 - RCXXXXX - Development Engineering - Land Use Report - ADDRESS
- 3 - RCXXXXX - Development Engineering - Subdivision Report - ADDRESS - CURRENT (Jan 2022)
- 3 - RCXXXXX - Development Engineering - Subdivision Report SAP
- 8 - RCXXXXX - Development Engineering - Land Feature and Technical Library Registration Form alias - ADDRESS
- 8 - RCXXXXX - Development Engineering 223-224 and Fee Checksheet NO DWA - ADDRESS - CURRENT (Sept 2023)
- 8 - RCXXXXX - Development Engineering 223-224 and Fee Checksheet WITH DWA - ADDRESS - CURRENT (Sept 2023)
- BONDS 8 - RCXXXXX - Development Engineering - s224 Performance Bond Document Template (Land Use Consent Bond) - ADDRESS - CURRENT
- BONDS 8 - RCXXXXX - Development Engineering - s224 Performance Bond Document Template (Subdivision (Incomplete Works or Maintenance Works) Bond) -ADDRESS - CURRENT
- BONDS Development Engineering - RC Bond Refund Checksheet alias
- Conditions Library - Development Engineering DRAFT
- Conditions Library - NEW for subdivision
- Conditions Library - OLD with Sub and Land Use Conditions
- Engineering Checklist for RC Application
- Land Feature and Technical Library Registration Form XML
- Map of Monitoring Advisor Areas alias
- Practice Notes - Development Engineering - Environmental Planning



ing - City Waters Referral Te
ing - Land Use Report - ADI
ing - Subdivision Report - A
ing - Subdvision Report SA



223-224 and Fee Checksheet



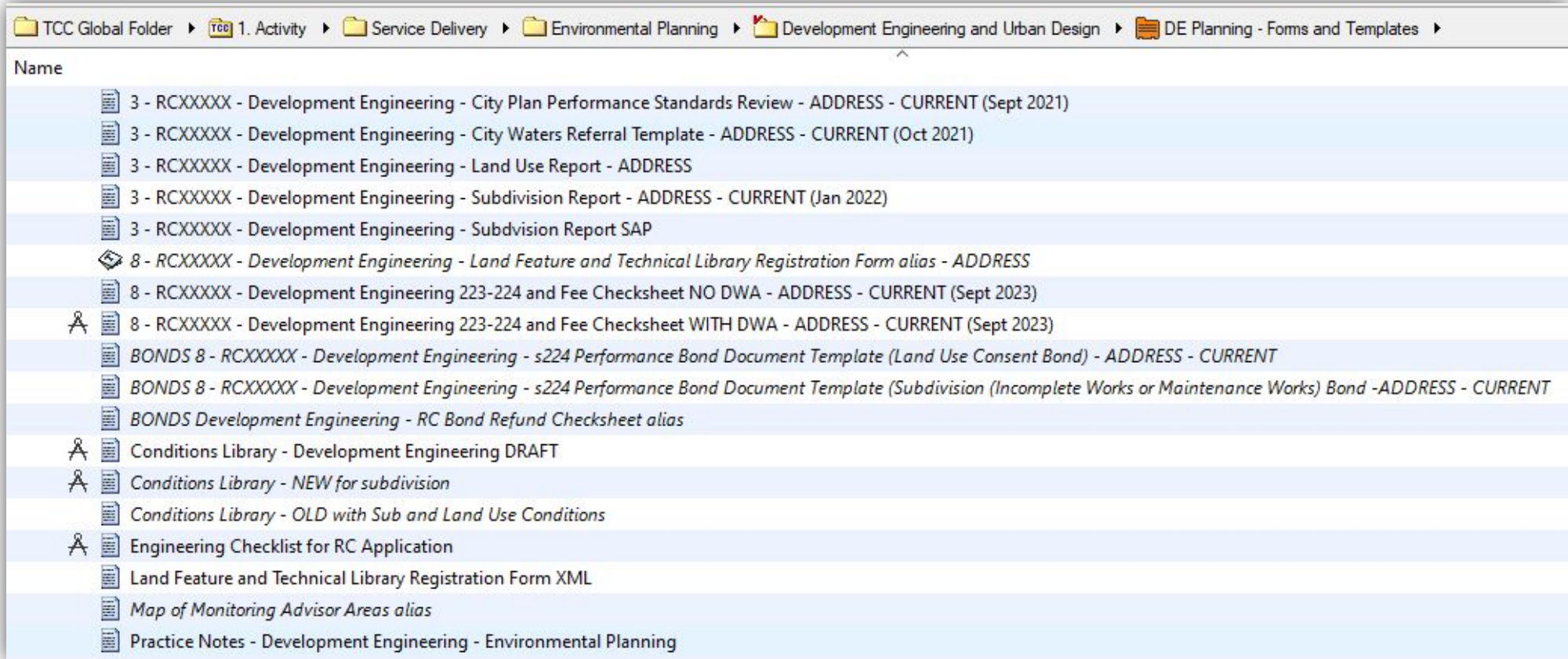
Conditions Library - Development Engineering DRAFT
Conditions Library - NEW for subdivision



s224 Performance Bond Document Template (Land Use Consent Bond) - ADDRESS - CURRENT

s224 Performance Bond Document Template (Subdivision (Incomplete Works or Maintenance Works) Bond





1. Planner Referral

1. Describe the proposed activity:

[MainTicketDescription]

2. Reasons for referral (e.g. servicing, flood hazard, geotechnical...):

Click or tap here to enter text.

3. Have all appropriate reports been provided with the application?

Choose an item.

Reports provided:

- Geotechnical Report
- Stormwater Report
- Services Report
- Flood Report
- Coastal Report
- FHPA Report
- Other: Click or tap here to enter text.

If 'No' – Discuss with DE about returning the application.

DE provide comments below if there is potential for a return:

Click or tap here to enter text.

4. Specific Questions:

Planner Question	DE Response

2. Associated Land Use Consent - Choose an item.

If the application does not have an associated land use consent for DE comment e.g. building in a flood prone area mark the section as 'Not Applicable' and collapse section.

Only consent triggers that relate to the DE referral should be listed here.

Use this table to list the City Plan rules applicable to the land use application. The referral from the Planner should identify what rules you are required to assess against. You can add additional rows by hovering over the bottom left of the table and clicking the + sign or hitting tab from the bottom right cell.

Rule	Planner Comments	DE Comments

OPTIONAL ADDITIONAL COMMENTS – ASSOCIATED LAND USE CONSENT

Click or tap here to enter text.



1. Planner Referral

1. Describe the proposed activity:

[[MainTicketDescription](#)]

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3. Have all appropriate reports been provided with the application?

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- Geotechnical Report
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Rule	Planner Comments	DE Comments

OPTIONAL ADDITIONAL COMMENTS – ASSOCIATED LAND USE CONSENT

Click or tap here to enter text.



Contents

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Certificate of Title..

5. Certificate of Title

1. Is there anything on the CoT relevant to the application? (consent notices, BRLs, designated building platform etc)

Choose an item.

If 'Yes' – Provide detail below on what they are and how they have been addressed in the application (include reference numbers where possible):

[Click or tap here to enter text.](#)

2. Have existing easements been shown on the scheme plan?

Choose an item.

3. Are proposed easements correct?

Choose an item.

4. Are Asset Managers happy to accept any proposed easements in gross?

Choose an item.

OPTIONAL ADDITIONAL COMMENTS – CERTIFICATE OF TITLE

[Click or tap here to enter text.](#)



Servicing

6. Servicing

1. How is the existing land serviced?

Sewer	Stormwater	Water
Choose an item.	Choose an item.	Choose an item.

2. How is the development proposed to be serviced?

Sewer	Stormwater	Water
Choose an item.	Choose an item.	Choose an item.

Has this been adequately addressed in the application e.g. specific design provided, soakage tests provided? Provide detail:

Choose an item.

Click or tap here to enter text.

3. Does Council infrastructure have adequate capacity to service the development (see table below)?

Choose an item.

For residential proposals use the following criteria for capacity assessments (water and stormwater to come):

Check the box if the proposal complies with the criteria – all check boxes under the relevant column must be checked for approval to be given.

WASTEWATER				
No. of Dwellings	< 3 (< 0.1 l/s)	4 – 20 (≥ 0.1 l/s or < 0.7 l/s)	21 – 60 (≥ 0.7 l/s or < 2 l/s)	> 60 (≥ 2 l/s)
Criteria	<input type="checkbox"/> Within living zone?	<input type="checkbox"/> Within living zone? <input type="checkbox"/> Connects to trunk main OR capacity maps have < 15 l/s existing PWWF?	<input type="checkbox"/> Within living zone? <input type="checkbox"/> Capacity maps have < 15 l/s existing PWWF including loads for: <ul style="list-style-type: none"> Proposed Development Application, Approved Connections (identified from the 	<i>Referral to be sent to City Waters and City Waters Planning for comment.</i>



Vested Infrastructure

7. Vested Infrastructure - Choose an item.

If the application does not propose vested infrastructure mark the section as 'Not Applicable' above and continue to next section.

If 'Yes' complete appendices to detail compliance with the relevant performance standards.

Tick appendices that apply below:

- [Appendix B – Stormwater](#) (12B)
- [Appendix C – Wastewater](#) (12C)
- [Appendix D – Water](#) (12D)

Holding 'ctrl' and clicking on the appendix above will take you to that location in the document

1. Does the applicant confirm the IDC will be used as a means of compliance?
Choose an item.

If 'No' detail non-compliances below:

Non-compliance	Is an IDC departure required?	Approved by Asset Manager	Date
	Choose an item.		Click or tap to enter a date.
	Choose an item.		Click or tap to enter a date.

Ensure IDC departure applications are recorded in Objective and included in consent conditions.

2. Will there be any infrastructure required within a Structure Plan Area?
[Structure Plan Maps](#)
Choose an item.

If 'yes', please provide detail (works will need to be competitively tendered in accordance with the policy):
Click or tap here to enter text.

3. Are reserve designation correct for recreation, accessway, wastewater and stormwater in accordance with TCC's Land Classification Guidelines? **Not applicable.**
Choose an item.

Provide detail:
Click or tap here to enter text.



Natural Hazards

8. Natural Hazards - Choose an item.

- Select all natural hazards that are applicable to the site:

NATURAL HAZARD	TWL	Required FFL	HOW IS THIS ADDRESSED IN THE APPLICATION? (Include details on proposed mitigation where necessary)
EROSION			
<input type="checkbox"/> CERZ			
<input type="checkbox"/> 50 year ERZ			
<input type="checkbox"/> 100 year ERZ			
<input type="checkbox"/> Inner Harbour & Open Coast			
FLOODING FROM RAINFALL			
<input type="checkbox"/> Future reassessment area			
<input type="checkbox"/> Flood plain			
<input type="checkbox"/> Major OLFP			
<input type="checkbox"/> Minor OLFP			
<input type="checkbox"/> Flood prone area >300mm			
<input type="checkbox"/> Flood prone area <300mm			
HARBOUR INUNDATION			
<input type="checkbox"/> 2130 1% 1.25m (1.05m NZVD) SLR			
SLOPES			
<input type="checkbox"/> 4:1			
<input type="checkbox"/> 3:1			
<input type="checkbox"/> 2:1			
<input type="checkbox"/> Slope > 20 deg			
<input type="checkbox"/> Relic slip (on property)			
<input type="checkbox"/> Relic slip (within 150m of property)			

- What category of geo-professional has signed off the geotech report?

Choose an item.

Name: Click or tap here to enter text.

Consultancy: Click or tap here to enter text.

Is this category of geo-professional suitable to sign off the geotech report given the level of hazards identified on site in the above table?

(See IDC DS-10 Appendix B.5 for what each category can review)

Choose an item.

- Does the Geotechnical Assessment Report adequately cover solutions to avoid, remedy or mitigate the issues associated with the geotechnical hazards?

Choose an item.

- What earthworks are proposed?

- Not Applicable
- For servicing only
- Retaining walls
- Retaining walls greater than 1.5m and/or surcharged
- Engineered fill

- Is the site identified as having any of the following?

- Compressible soils
- Peat deposits
- Peat
- Specific design foundations
- Uncertified fill

If any of the above are identified have these been addressed in the application?

Choose an item.

Provide detail:

Click or tap here to enter text.

- Is there any evidence of slippage, subsidence, or poor bearing capacity?

Choose an item.

If 'yes' provide detail:

Click or tap here to enter text.



Site Inspection.

4. Site Inspection

1. Date of inspection:
Click or tap to enter a date.
2. Description of site and any notable features:
Click or tap here to enter text.



APPENDIX A – Asset Manager Referrals - Choose an item....

WATERS: Choose an item.....

STORMWATER: Choose an item.....

WASTEWATER: Choose an item.....



GENERAL INFORMATION	
RC number	
Address	
Development Engineer assigned	Choose an item.
Date sent	Click or tap to enter a date.
Description of Proposal	
General DE Comments <i>(Can include IDC non-compliances)</i>	
Objective Link to folder	

WATERS: Choose an item.

Standard Questions	Date	DE Comments	Date	City Waters Comments <i>(include any further information requests)</i>
Is there capacity within the network for the development?				
Where <u>vested infrastructure</u> is proposed are you happy to accept vesting?				
Are any upgrades required to service the development?				
Where <u>land</u> is proposed to be vested are you happy to accept this land?				
Specific Questions	Date	DE Comments	Date	City Waters Comments <i>(include any further information requests)</i>
Relevant Document Name - Include <i>Obj ID</i>	Relevant Pages			
Sign Off (Water)				
General Comments from Reviewer <i>(Optional)</i>				
Reviewed by				
Approval Status <i>(select from drop down)</i>	Choose an item.			



WATERS: Choose an item.

Standard Questions	Date	DE Comments	Date	City Waters Comments <i>(include any further information requests)</i>
Is there capacity within the network for the development?				
Where <u>vested infrastructure is</u> proposed are you happy to accept vesting?				
Are any upgrades required to service the development?				
Where <u>land is</u> proposed to be vested are you happy to accept this land?				



Date	DE Comments



Date	City Waters Comments <i>(include any further information requests)</i>



Specific Questions	Date	DE Comments	Date	City Waters Comments <i>(include any further information requests)</i>



Sign Off (Water)	
General Comments from Reviewer <i>(Optional)</i>	
Reviewed by	
Approval Status <i>(select from drop down)</i>	Choose an item.



10. Further Information Requests

Include responses and dates

1. Could the applicant please show the proposed water meter location on the scheme plan

Resolution: 28/11/2023 – Scheme plan updated to revision B

2. Could the applicant please provide comment on the proposed retaining wall and its interaction with any overland flow paths.

Resolution: 28/11/2023 – Commentary provided and Geotech report updated to show no overland flow paths will be blocked



11. Conclusion

Is the site suitable for development based on the information provided?

Choose an item.

Have you updated your timesheet?

Choose an item.

Have technical reports been sent to devplan@tauranga.govt.nz ?

Choose an item.

Have you updated the table of contents?

Choose an item.

Recommended to issue consent -	Choose an item.
Development Engineer -	Choose an item.
Assessment Completion Date -	Click or tap to enter a date.
Review Required? -	Choose an item.
Reviewed by -	Click or tap here to enter text.



Type
Internal Request

Status
Internal Request - Unallocated

Subject
18 WAIMAPU STREET

*Assigned to
Clare Hamilton

*Service and Support Team
Dev Eng Team

Main Ticket
80053301 - 18 WAIMAPU STREET

Consent Type
Subdivision Consent

*Application Type
s88 (New Application)

- Overview
- Attachments
- Conditions
- Interactions
- Feed
- Notes
- Related Items
- Changes
- Objective Documents
- Parcel/Premise
- Ozone Integration

Additional Information

Category

Service Category Environmental Planning	Resolution Category New
Incident Category Dev Eng Team	

Description

Six lot freehold subdivision of a six-unit housing development

Timeline

Created On 02.11.2023 10:35 AM	Reported On 02.11.2023 10:35 AM
Changed By Brady Spooner	Created By Alex Gardner
Changed On 02.11.2023 10:41 AM	Completion Date -

Customer

Customer Waimapu Holdings Limited	Contact -
E-Mail -	Phone -
Mobile -	

Address

House Number 18	Street WAIMAPU STREET
City Parkvale	



 80053383 - 18 WAIMAPU STREET Waimapu Holdings Limited |    |   +

Type
Internal Request

*Service and Support Team
Dev Eng Team

Status
Internal Request - Unallocated

Main Ticket
[80053301 - 18 WAIMAPU STREET](#)

Subject
18 WAIMAPU STREET

Consent Type
Subdivision Consent

*Assigned to
[Clare Hamilton](#)

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Description

Six lot freehold subdivision of a six-unit housing development



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02.11.2023 10:35 AM

Reported On
02.11.2023 10:35 AM

Changed By
Brady Spooner

Created By
Alex Gardner

Changed On
02.11.2023 10:41 AM

Completion Date
-



80053383 - 18 WAIMAPU STREET Waimapu Holdings Limited

Type
Internal Request

*Service and Support Team
Dev Eng Team

Status
Internal Request - Unallocated


Main Ticket
80053301 - 18 WAIMAPU STREET

Subject
18 WAIMAPU STREET

Consent Type
Subdivision Consent

*Assigned to
Clare Hamilton

*Application Type
s88 (New Application)

- 
- Open
 - Internal Request – Unallocated
 - Internal Request – In Progress
 - Internal Request – Awaiting Information
 - Internal Request – More Info Requested
 - Internal Request – Completed





Select Conditions

Add Custom Condition

Remove Custom Condition

Sort Order	Condition Clause
1	#CONDITION_NO# The water main (asset ID A98372) shall be upgraded from a 50mm submain to a 100mm main between 6 John Street and 10 John Street.
2	#CONDITION_NO# The consent holder shall provide Tauranga City Council with certification from an electricity network provider that all works shall be completed within the specified timeframes.
3	#CONDITION_NO# The consent holder shall supply a set of 'as-built' plans of all engineering works to Tauranga City Council in accordance with the requirements of the Resource Management Act 1991.
4	e) Hours of operation and days of the week for construction activity (in particular, during holiday periods); f) Details of procedures to avoid damage to the protected trees. These details shall include protection plans and incorporate as a minimum the following:



Overview

Attachments

Conditions

Interactions

Feed

Notes

Related Items

Changes

Objective Documents

All Updates (3) 



Ticket [80053383](#): Processor updated to [Clare Hamilton](#) by [Brady Spooner](#).

5 Hours Ago



Ticket [80053383](#): Status updated to Internal Request - Unallocated by [Alex Gardner](#).

5 Hours Ago



Ticket [80053383](#): Note added by [Alex Gardner](#).

6 Hours Ago



[Overview](#)

[Attachments](#)

[Conditions](#)

[Interactions](#)

[Feed](#)

[Notes](#)

[Related Items](#)

[Changes](#)

[Objective Documents](#)

Internal Comment

16.01.2023 16:32 [Clare Hamilton](#)

s92 response received was not complete. Have updated my DE report to resolve certain request but geotech and wastewater are still unresolved.

16.01.2023 16:30 [Clare Hamilton](#)

Have reviewed the application and further information is required. Particularly concerned about the Stormwater disposal. Make sure you double check the s92 response and send to the asset managers



[Back](#) [View in Objective Browser](#) [View in Objective Navigator](#)

Objective

[Documents](#) [Files and Folders](#) [People](#) [Workflows](#) [Everything](#)

id: qA632013 [Help](#)

Results 1 - 10 of 12 searched at Nov 02, 2023 04:13pm

objlive.tauranga.govt.nz

Name	Id	Kind	Parent	Last Updated
1 - RC80053301 - Application - AEE - Waimapu Holdings Limited - 18 Waimapu Street.pdf	(A15247919)	eDocument	RC80053301 - 18 WAIMAPU STREET	Oct 31, 2023 01:04pm
1 - RC80053301 - Application - Appendix 7 - Record of Title.pdf.pdf	(A15247921)	eDocument	RC80053301 - 18 WAIMAPU STREET	Oct 31, 2023 12:44pm
1 - RC80053301 - Application - Appendix 1 - Approved Architectural Plans.pdf.pdf	(A15247924)	eDocument	RC80053301 - 18 WAIMAPU STREET	Oct 31, 2023 12:44pm
1 - RC80053301 - Application - Appendix 2 - RMA Change Compliance GF Plan.pdf.pdf	(A15247926)	eDocument	RC80053301 - 18 WAIMAPU STREET	Oct 31, 2023 12:45pm
1 - RC80053301 - Application - Appendix 3 - Subdivision Scheme Plan.pdf.pdf	(A15247927)	eDocument	RC80053301 - 18 WAIMAPU STREET	Oct 31, 2023 12:45pm
1 - RC80053301 - Application - Appendix 5 - Geotechnical Assessment Report.pdf.pdf	(A15247928)	eDocument	RC80053301 - 18 WAIMAPU STREET	Oct 31, 2023 12:45pm
1 - RC80053301 - Application - Appendix 4 - Civil Engineering Design Features Report.pdf.pdf	(A15247929)	eDocument	RC80053301 - 18 WAIMAPU STREET	Oct 31, 2023 12:45pm
1 - RC80053301 - Application - Appendix 6 - Power and Telecommunication Confirmation.pdf.pdf	(A15247930)	eDocument	RC80053301 - 18 WAIMAPU STREET	Oct 31, 2023 12:45pm
1 - RC80053301 - Application - TCC Automated application form.msg	(A15248171)	eDocument	RC80053301 - 18 WAIMAPU STREET	Oct 31, 2023 01:34pm
3 - RC80053301 - Development Engineering - subdivision Report - 18 WAIMAPU STREET.docx	(A15259388)	eDocument	RC80053301 - 18 WAIMAPU STREET	Nov 02, 2023 12:26pm



Time (3)

↑↓ Add

Line	Actual Start	Description	Product Category	Service Technician	Planned Quantity	Cost	Invoice Id	Total Amount	Credit/Debit Indicator
30	24.05.2023 09:30	Administration	Resource Consent Application	Jane Best	0,75 Hour(s)	146,00 NZD		109,50 NZD	Debit
40	24.05.2023 09:30	Administration	Resource Consent Application	Jane Best	0,5 Hour(s)	146,00 NZD		73,00 NZD	Debit
50	01.06.2023 14:00	Review/Process - Dev Engineering	Development Engineering	Clare Hamilton	2 Hour(s)	247,00 NZD		494,00 NZD	Debit

1 Selected

K < 1 /1 > |

General Data Notes

Customer Information

Reviewed infrastructure report and completed further information requests

Internal Note



Time (3) ↑↓ Add

Line	Actual Start	Description	Product Category	Service Technician	Planned Quantity	Cost	Invoice Id	Total Amount	Credit/Debit Indicator
30	24.05.2023 09:30	Administration	Resource Consent Application	Jane Best	0,75 Hour(s)	146,00 NZD		109,50 NZD	Debit
40	24.05.2023 09:30	Administration	Resource Consent Application	Jane Best	0,5 Hour(s)	146,00 NZD		73,00 NZD	Debit
50	01.06.2023 14:00	Review/Process - Dev Engineering	Development Engineering	Clare Hamilton	2 Hour(s)	247,00 NZD		494,00 NZD	Debit

1 Selected K < 1 /1 > K

General Data Notes

Customer Information

Reviewed infrastructure report and completed further information requests

Internal Note



Time (3)

↑↓ Add

Line	Actual Start	Description	Product Category	Service Technician	Planned Quantity	Cost	Invoice Id	Total Amount	Credit/Debit Indicator
30	24.05.2023 09:30	Administration	Resource Consent Application	Jane Best	0,75 Hour(s)	146,00 NZD		109,50 NZD	Debit
40	24.05.2023 09:30	Administration	Resource Consent Application	Jane Best	0,5 Hour(s)	146,00 NZD		73,00 NZD	Debit
50	01.06.2023 14:00	Review/Process - Dev Engineering	Development Engineering	Clare Hamilton	2 Hour(s)	247,00 NZD		494,00 NZD	Debit

1 Selected

K < 1 /1 > v

General Data Notes

Customer Information

Reviewed infrastructure report and completed further information requests

Internal Note





Resource Consent

My Filters (2)

[DE Tickets - Last Month Received](#)

Tickets

[DE Tickets - Status Report](#)

Tickets

< 1 / 1 >

Quick Links

Internal Requests



[Internal Request - Unallocated](#)



[DE More Info Requested](#)



[Internal Request - Awaiting Info](#)

My Team Queue (42)



[Iain Satterthwaite](#)

0 0 23 0

23



[Ash Nachimuthu](#)

0 0 11 0

11



[Brady Spooner](#)

0 0 5 0

5



[Clare Hamilton \(You\)](#)

0 0 2 0

2



[Pattle Delamore Partners](#)

0 0 1 0

1

My Tickets (6)

OPEN **1**

[Timesheet for : Clare Hamilton](#)

Normal • Tauranga City Council
80053139

INTERNAL REQUEST - COMPLETED **4**

[19 MERIVALE ROAD](#)

Normal • WOLFBROOK RESID...
80051498

[411 CAMBRIDGE ROAD](#)

Normal • Kevin John Palmer
80053024

[37 FRASER STREET](#)

INTERNAL REQUEST - UNALLOCATED **1**

[11 LINLEY TERRACE](#)

Normal • Venture Developmen...
80053604



Quick Links

Internal Requests



Internal Request - Unallocated



Internal Request - Unallocated (55)



<input type="checkbox"/>	ID	Subject	Consent Type	Created On	Status
<input type="checkbox"/>	80105423	11 HADLEIGH PLACE	Post Subdivision Approval	26.10.2023 16:33	Internal Request - Unallocated
<input type="checkbox"/>	80105499	66 ALBERO DRIVE	Post Subdivision Approval	26.10.2023 16:24	Internal Request - Unallocated
<input type="checkbox"/>	80105257	181 ROWESDALE DRIVE	Subdivision Consent	11.10.2023 13:09	Internal Request - Unallocated
<input type="checkbox"/>	80105111	44 WELLESLEY GROVE	Land-use Consent	14.09.2023 09:44	Internal Request - Unallocated
<input type="checkbox"/>	80104932	33 JANE WAY	Post Subdivision Approval	17.08.2023 16:10	Internal Request - Unallocated
<input type="checkbox"/>	80104914	11 JACARANDA CLOSE	Post Subdivision Approval	15.08.2023 08:59	Internal Request - Unallocated
<input type="checkbox"/>	80104912	11 JACARANDA CLOSE	Post Subdivision Approval	15.08.2023 08:59	Internal Request - Unallocated
<input type="checkbox"/>	80104910	11 HADLEIGH PLACE	Post Subdivision Approval	11.08.2023 08:37	Internal Request - Unallocated
<input type="checkbox"/>	80104870	22 HALESIA PLACE	Post Subdivision Approval	07.08.2023 16:42	Internal Request - Unallocated
<input type="checkbox"/>	80104860	33 DANNY PLACE	Post Subdivision Approval	07.08.2023 10:26	Internal Request - Unallocated



My Tickets (25)

INTERNAL REQUEST - COMPLETED

20

36 HIKUWAI PLACE

Normal • Vessel Works
80053386

35 PATERSON STREET

Normal • Valda May Wallace
80052958

214 VALE STREET

Normal • Therese Mary Marsh
80051216

63 TOTARA STREET

Normal • 63 TOTARA LIMITED
80052082

211 MATAKOKIRI DRIVE

Normal • GREENWAY DEVELO...
80052291

INTERNAL REQUEST - IN PROGRESS

2

72 MILLERS ROAD

Normal • Her Majesty The Que...
80053385

26 AERODROME ROAD

Normal • Metalco Recyclers Li...
80050761

INTERNAL REQUEST-DE MORE INF...

3

14 REDMOND STREET

Normal • Kainga Ora-Homes A...
80052055

83 BOTANICAL ROAD

Normal • Prestige Bricklayers ...
80052100

93 HASTINGS ROAD

Normal • T & C Developments ...
80051089



My Filters (2)

[DE Tickets - Last Month Received](#)
Tickets

[DE Tickets - Status Report](#)
Tickets

< 1 / 1 >

My Filters (5)


[All My Tickets - Clare](#)
Tickets

[Clare's Tickets - In Progress](#)
Tickets

[Clare's Tickets - Awaiting Info](#)
Tickets

[Clare's Tickets - s92 Sent](#)
Tickets

[Team Tickets](#)
Tickets

< 1 / 1 



LGOIMA Request – 123 John Street – Big Issues



Democracy Services
To Clare Hamilton

Reply Reply All Forward

Thu 9/11/2023 8:42 AM

Hi Clare

We have received a LGOIMA request from the developer at 123 John Street. The developer is disputing the amount of time taken to issue the consent and the review process of the stormwater and flooding aspects of the application in particular. The developer has therefore requested the following:

1. All correspondence, notes or reviews relating to engineering at the time of resource consent.
2. A timeline of the consent process including time taken for engineering reviews along with who was involved.
3. Records of time spent on the application by the Development Engineer and Planner
4. All records of site visits undertaken.
5. Dates the consent was submitted, issued, drawings approved, engineering signed off and inspections undertaken.
6. An outline of the process currently undertaken when assessing consents against engineering requirements.

Could you please collate this and send it through by Wednesday next week.

Many thanks
LGOIMA Team



SAP Service Cloud

Home

Resource Consent

My Filters (2)

- DE Tickets - Last Month Received
- DE Tickets - Status Report

Quick Links

- Internal Request - Unallocated
- DE More Info Requested
- Internal Request - Awaiting Info

Internal Requests

My Team Queue (42)

IS	Iain Satterthwaite	23
AN	Ash Nachimuthu	11
BS	Brady Spooner	5
CH	Clare Hamilton (You)	2
PP	Pattie Delamore Partners	1

My Tickets (6)

OPEN 1 INTERNAL REQUEST - COMPLETED 4 INTERNAL REQUEST - UNALLOCATED 1

Timesheet for : Clare Hamilton

Normal • Tauranga City Council
80053139

19 MERIVALE ROAD

Normal • WOLFBROOK RESID...
80051498

11 LINLEY TERRACE

Normal • Venture Developmen...
80053604

411 CAMBRIDGE ROAD



Process DevEng - Complete Infrastructure Referrals in MS Teams

Process DevEng - Enter Time in Timesheet

Process DevEng - Entering chargeable (only) time into C4C SAP

Process DevEng - Process a Bond Request

Process DevEng - Review Resource Consent in C4C SAP

Process DevEng - Review s223/224 Application in C4C SAP

Process DevEng - Undertake Pre-Application Review

Process DevEng - Review Resource Consent

Process DevEng - Review s223/224 Application

Contents

- 1. Planner Referral 9
- 2. Associated Land Use Consent - Choose an item..... 11
- 3. General..... 11
- 4. Site Inspection..... 11
- 5. Certificate of Title..... 11
- 6. Servicing..... 11
- 7. Vested Infrastructure - Choose an item..... 11
- 8. Natural Hazards - Choose an item..... 11
- 9. Asset Manager Referrals - Choose an item..... 11
- 10. Further Information Requests..... 11
- 11. Conclusion..... 11
- APPENDIX A – Asset Manager Referrals - Choose an item..... 11
- WATERS: Choose an item..... 11

GENERAL INFORMATION	Date	DE Comments	Date	City Waters Comments (include any further information requests)
Objective Link to folder				
WATERS: Choose an item.				
Standard Questions	Date	DE Comments	Date	City Waters Comments (include any further information requests)
Is there capacity within the network for the development?				
Where vested infrastructure is proposed are you happy to accept vesting?				
Are any upgrades required to service the development?				
Where land is proposed to be vested are you happy to accept this land?				
Specific Questions	Date	DE Comments	Date	City Waters Comments (include any further information requests)
Relevant Document Name - Include Obj ID	Relevant Pages			
Sign Off (Water)				
General Comments from Reviewer (Optional)				
Reviewed by				
Approval Status (select from drop down)	Choose an item.			



Resource Consent

My Filters (2)

- DE Tickets - Last Month Received Tickets
- DE Tickets - Status Report Tickets

Quick Links

- Internal Request - Unallocated
- DE More Info Requested
- Internal Request - Awaiting Info

Internal Requests

- Internal Request - Unallocated
- DE More Info Requested
- Internal Request - Awaiting Info

My Team Queue (42)

IS	Iain Satterthwaite	23
AN	Ash Nachimuthu	11
BS	Brady Spooner	5
CH	Clare Hamilton (You)	2
PP	Pattie Delamore Partners	1

My Tickets (6)

OPEN	INTERNAL REQUEST	DM	4	TEP	JES	OK
Timesheet for : Clare Hamilton Normal • Tauranga City Council 80053139	19 MERIVAL Normal • Wairarapa 80051498					
	411 CAMBRIDGE Normal • Kevin Johnson 80053024					

Process DevEng - Complete Infrastructure Referrals in MS Teams

Process DevEng - Enter Time in Timesheet

Process DevEng - Entering chargeable (only) time into C4C SAP

Process DevEng - Process a Bond Request

Process DevEng - Review Resource Consent C4C SAP

Process DevEng - Review s223/224 Application in C4C SAP

Process DevEng - Undertake Pre-Application Review

Process DevEng - Review Resource Consent

Questions?

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- 1. Planner Referrals 1
- 2. Associated Land Use Consent - Choose an item..... 2
- 3. General 3
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- 5. Certificate of Title 4
- 6. Servicing 4
- 7. Vested Infrastructure - Choose an item. 5
- 8. Natural Hazards - Choose an item..... 7
- 9. Asset Manager Referrals - Choose an item 8
- 10. Further Information Requests 9
- 11. Conclusion 9
- APPENDIX A – Asset Manager Referrals - Choose an item..... 11
- WATERS: Choose an item..... 11

Standard Questions	Date	DE Comments	Date	City Waters Comments (include any further information requests)
Is there capacity within the network for the development?				
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Specific Questions	Date	DE Comments	Date	City Waters Comments (include any further information requests)
Relevant Document Name - Include Obj ID	Relevant Pages			
Sign Off (Water)				
General Comments from Reviewer (Optional)				
Reviewed by				
Approval Status (select from drop down)	Choose an item.			

